

## Approved Subcontractors

Proalpha declares that the following subcontractors are used:

Subcontractors	Processing activity	Location of data processing	Appropriate safeguards, Art. 44 et seq. GDPR (if required)
<b>Proalpha Schweiz AG</b> Gewerbestr. 7/7a 4147 Aesch Switzerland	Support in case processing, customization programming and implementation support on special topics (as required; also remote)	Switzerland	Adequacy decision as per Art. 45 GDPR
<b>Proalpha Polska Sp.z o.o</b> Dąbrowskiego 1 65-021 Zielona Góra Poland	Support in case processing, customization programming and implementation support on special topics (as required; also remote)	EU	-
<b>Proalpha Software Austria GmbH</b> Josefa-Posch-Str. 6 8200 Gleisdorf Austria	Support in case processing, customization programming and implementation support on special topics (as required; also remote)	EU	-
<b>Proalpha Consulting France SARL</b> Rue François Spoerry 30 68100 Mulhouse France	I Support in case processing, customization programming and implementation support on special topics (as required; also remote)	EU	-
<b>Proalpha Software Kft.</b> Fehérvári út 84a 1119 Budapest Hungary	Support in case processing, customization programming and implementation support	EU	-

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	on special topics (as required; also remote)		
<b>Proalpha Solutions (Thailand) Co.</b> 143/130 Moo 5, Rasada, Muang Phuket, 83000 Phuket Thailand	Support in case processing, customization programming and implementation support on special topics (as required; also remote)	Thailand	EU Standard Contractual Clauses (EU Commission Decision 2021/914 dated June 4, 2021)
<b>DIG GmbH</b> Industriezeile 35 4020 Linz Austria	Remote maintenance, support and operation of "clevercure"	EU	-
<b>Böhme &amp; Weihs GmbH</b> Linderhauser Str. 153 42279 Wuppertal Germany	Remote maintenance, support and operation of "CASQ-it" / "MESQ-it"	EU	-
<b>Atoria – the people software GmbH</b> Ludwig-Erhard-Str. 52 72760 Reutlingen Germany	Installation, implementation and maintenance of "tisoware"	EU	-
<b>CP Corporate Planning GmbH</b> Katharinenstr. 23-25 20457 Hamburg Deutschland	Provision of the infrastructure for the Corporate Planning Cloud  Training, consulting, remote maintenance and support for services by CP Corporate Planning AG	EU	-
<b>Nemo GmbH</b> Auf dem Immel 8	Remote maintenance and support for the	EU	-

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67685 Weilerbach Germany	"NEMO" and "Analyzer" module.  Development, consulting, and support in the operation of products of the Nemo GmbH.		
<b>Empolis Information Management GmbH</b> Europaallee 10, 67657 Kaiserslautern Germany	Development, consulting, and support in the operation of products of Empolis.	EU	-
<b>Gedys Intraware GmbH</b> Eigilstraße 2, 36043 Fulda Germany	Development, consulting, and support in the operation of products of Gedys.	EU	-
<b>L-mobile solutions GmbH &amp; Co. KG</b> Im Horben 7 71560 Sulzbach/Murr Germany	Development, consulting, and support in the operation of products of the L-Mobile Group	EU	-
<b>L-mobile Systeme GmbH &amp; Co. KG</b> Kesselgasse 5 53111 Bonn Germany	Development, consulting, and support in the operation of products of the L-Mobile Group	EU	-
<b>L-mobile Hungary Kft,</b> 1082 Budapest, Baross u. 114-116. VII.em - Hungary	Development, consulting, and support in the operation of products of the L-Mobile Group	EU	-
<b>L-mobile tunisia s.a.r.l.</b> 30 rue de Sousse 8000 Nabeul	Development, consulting, and support in the operation of	TN	EU Standard Contractual Clauses (EU Commission Decision 2021/914 dated June 4, 2021)

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Tunisia	products of the L-Mobile Group		
<b>Sage GmbH</b> Franklinstr. 61-63 60486 Frankfurt am Main Germany	Support services (via remote access) for "Sage" operation	EU	-
<b>s+p HR Beratung GmbH</b> Dorfstr. 8 04523 Pegau Germany	Support services (via remote access) for "Sage" operation	EU	-
<b>Insiders Technologies GmbH</b> Brüsseler Str. 1 67657 Kaiserslautern Germany	3rd-level support services (via remote access) for "smart invoice" operation	EU	-
<b>LIT Beratung GmbH</b> Hans-Sachs-Str. 1 91074 Herzogenaurach Germany	Remote access as part of support services in individual cases and at the request of the Customer	EU	-
<b>Dr. Schmitz – die Mittelstandsberater GmbH</b> Große Theaterstr. 14 20354 Hamburg Germany	Remote access as part of support services in individual cases and at the request of the Customer	EU	-
<b>Jäger ProzessInnovationen Informatik GmbH</b> Haberkampstr. 2 31655 Stadthagen Germany	Remote access as part of support services in individual cases and at the request of the Customer	EU	-

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<b>ERP Professionals GbR Kleinheinz &amp; Kollegen</b> Hohentrüdingenstr. 11 91747 Westheim Germany	Remote access as part of support services in individual cases and at the request of the Customer	EU	-
<b>Innovation Pro GmbH</b> Eschenstr. 16 37574 Einbeck Germany	Remote access as part of support services in individual cases and at the request of the Customer	EU	-
<b>AlphaInsights GmbH</b> Bessemer Str. 82 12103 Berlin Germany	Remote access as part of support services in individual cases and at the request of the Customer	EU	-
<b>IONOS SE</b> Elgendorfer Str. 57 56410 Montabaur Germany	Delivering Cloud IT Services	EU	-
<b>SPC solutions s.r.o.</b> Budovatelská 4821 760 05 Zlín Czech Republic	Remote access as part of support services in individual cases and at the request of the Customer	EU	-
<b>Amazon Web Services EMEA SARL</b> Oskar-von-Miller-Ring 20 80333 München Germany	Delivering Cloud IT Services	EU	-
<b>BeyondTrust Corporation</b> 11695 Johns Creek Parkway, Suite 200, Johns Creek, Georgia 30097/ USA	Service for providing access to engineers/customers/partners in order to perform support activities and ensure identity security by	EU	Adequacy decision (EU-U.S. Data Privacy Framework) EU standard contractual clauses

Subcontractors	Processing activity	Location of data processing	Appropriate safeguards, Art. 44 et seq. GDPR (if required)
	performing privilege checks		
<b>ServiceNow Nederland B.V.</b> Hoekenrode 3 1102 BR Amsterdam Netherlands	Ticket system, case processing	EU	Adequacy decision (EU-U.S. Data Privacy Framework) EU standard contractual clauses
<b>Service1 GmbH</b> An der Talle 89, 33102 Paderborn Germany	Performing support tasks, case management.	EU	-

Last update/status: 01/12/2025