

Approved Subcontractors

Proalpha declares that the following subcontractors are used:

Subcontractors	Processing activity	Location of data processing	Appropriate safeguards, Art. 44 et seq. GDPR (if required)
Proalpha Schweiz AG Gewerbestr. 7/7a 4147 Aesch Switzerland	Support in case processing, customization programming and implementation support on special topics (as required; also remote)	Switzerland	Adequacy decision as per Art. 45 GDPR
Proalpha Polska Sp.z o.o Dąbrowskiego 1 65-021 Zielona Góra Poland	Support in case processing, customization programming and implementation support on special topics (as required; also remote)	EU	-
Proalpha Software Austria GmbH Josefa-Posch-Str. 6 8200 Gleisdorf Austria	Support in case processing, customization programming and implementation support on special topics (as required; also remote)	EU	-
Proalpha Consulting France SARL Rue François Spoerry 30 68100 Mulhouse France	I Support in case processing, customization programming and implementation support on special topics (as required; also remote)	EU	-
Proalpha Software Kft. Fehérvári út 84a 1119 Budapest Hungary	Support in case processing, customization programming and implementation support on special topics (as required; also remote)	EU	-
Proalpha Solutions (Thailand) Co. 143/130 Moo 5, Rasada, Muang Phuket, 83000 Phuket Thailand	Support in case processing, customization programming and implementation support on special topics (as required; also remote)	Thailand	EU Standard Contractual Clauses

Subcontractors	Processing activity	Location of data processing	Appropriate safeguards, Art. 44 et seq. GDPR (if required)
DIG GmbH Industriezeile 35 4020 Linz Austria	Remote maintenance, support and operation of "clevercure"	EU	-
Böhme & Weihs GmbH Linderhauser Str. 153 42279 Wuppertal Germany	Remote maintenance, support and operation of "CASQ-it" / "MESQ-it"	EU	-
Atoria – the people software GmbH Ludwig-Erhard-Str. 52 72760 Reutlingen Germany	Installation, implementation and maintenance of "tisoware"	EU	-
CP Corporate Planning GmbH Katharinenstr. 23-25 20457 Hamburg Deutschland	Provision of the infrastructure for the Corporate Planning Cloud Training, consulting, remote maintenance and support for services by CP Corporate Planning AG	EU	-
Empolis Information Management GmbH Europaallee 10, 67657 Kaiserslautern Germany	Implementation, maintenance, and support for Empolis modules.	EU	-
Gedys Intraware GmbH Eigilstraße 2, 36043 Fulda Germany	Implementation, maintenance, and support for Gedys modules.	EU	-
L-mobile solutions GmbH & Co. KG Im Horben 7	Development, consulting, and support in the operation of products of the L-Mobile Group	EU	-

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71560 Sulzbach/Murr Germany			
L-mobile Systeme GmbH & Co. KG Kesselgasse 5 53111 Bonn Germany	Development, consulting, and support in the operation of products of the L-Mobile Group	EU	-
L-mobile Hungary Kft, 1082 Budapest, Baross u. 114-116. VII.em - Hungary	Development, consulting, and support in the operation of products of the L-Mobile Group	EU	-
L-mobile tunisia s.a.r.l. 30 rue de Sousse 8000 Nabeul Tunisia	Development, consulting, and support in the operation of products of the L-Mobile Group	TN	EU Standard Contractual Clauses
Sage GmbH Franklinstr. 61-63 60486 Frankfurt am Main Germany	Support services (via remote access) for "Sage" operation	EU	-
s+p HR Beratung GmbH Dorfstr. 8 04523 Pegau Germany	Support services (via remote access) for "Sage" operation	EU	-
Insiders Technologies GmbH Brüsseler Str. 1 67657 Kaiserslautern Germany	3rd-level support services (via remote access) for "smart invoice" and "e-invoice" operation	EU	-

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LIT Beratung GmbH Hans-Sachs-Str. 1 91074 Herzogenaurach Germany	Remote access as part of support services in individual cases and at the request of the Customer	EU	-
Dr. Schmitz – die Mittelstandsberater GmbH Große Theaterstr. 14 20354 Hamburg Germany	Remote access as part of support services in individual cases and at the request of the Customer	EU	-
Jäger ProzessInnovationen Informatik GmbH Haberkampstr. 2 31655 Stadthagen Germany	Remote access as part of support services in individual cases and at the request of the Customer	EU	-
ERP Professionals GbR Kleinheinz & Kollegen Hohentrüdingenstr. 11 91747 Westheim Germany	Remote access as part of support services in individual cases and at the request of the Customer	EU	-
Innovation Pro GmbH Eschenstr. 16 37574 Einbeck Germany	Remote access as part of support services in individual cases and at the request of the Customer	EU	-
Alphalights GmbH Bessemmer Str. 82 12103 Berlin Germany	Remote access as part of support services in individual cases and at the request of the Customer	EU	-
IONOS SE Elgendorfer Str. 57 56410 Montabaur Germany	Delivering Cloud IT Services	EU	-

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SPC solutions s.r.o. Budovatelská 4821 760 05 Zlín Czech Republic	Remote access as part of support services in individual cases and at the request of the Customer	EU	-
Amazon Web Services EMEA SARL 38 Avenue John F. Kennedy L-1855 Luxembourg Luxemburg	Delivering Cloud IT Services	EU	-
BeyondTrust Corporation 11695 Johns Creek Parkway, Suite 200, Johns Creek, Georgia 30097/ USA	Service for providing access to engineers/customers/partners in order to perform support activities and ensure identity security by performing privilege checks	EU	Adequacy Decision (EU-U.S. Data Privacy Framework) EU Standard Contractual Clauses
ServiceNow Nederland B.V. Hoekenrode 3 1102 BR Amsterdam Niederlande	Ticket system, Case handling	EU	Adequacy Decision (EU-U.S. Data Privacy Framework) EU Standard Contractual Clauses
Service1 GmbH An der Talle 89, 33102 Paderborn Deutschland	Providing support services and handling cases.	EU	
WIBU-SYSTEMS AG Zimmerstraße 5 76137 Karlsruhe	License Management for „InfoZoom“	EU	

Subcontractor for the Use of Nemo GenAlzer and Nemo Genius (Optional Features)

OpenAI Ireland Ltd. 1st Floor, The Liffey Trust Centre, 117-126 Sheriff Street Upper Dublin 1 D01 YC43, Ireland	AI-Supported Database Analysis	EU/USA	EU Standard Contractual Clauses
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